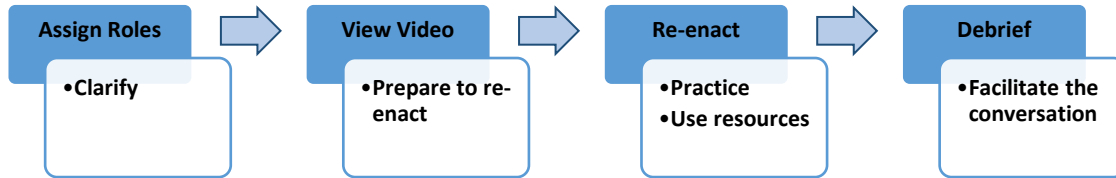


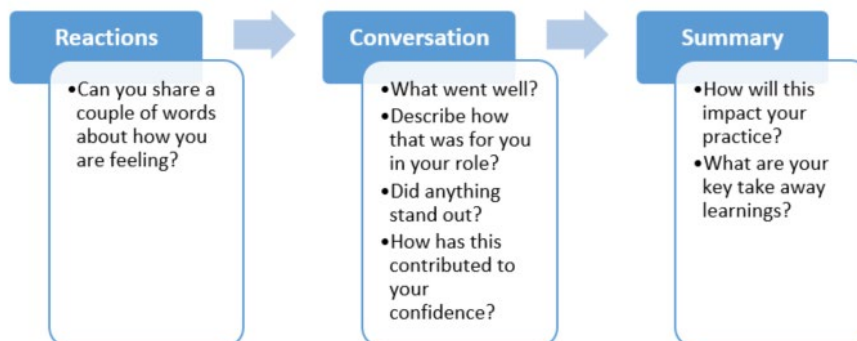
## Participant Simulation Scenario Handout: Communication of a Potential Exposure to a COVID-19 Resident Case

Welcome and thank you for joining this simulation session. The graphic below outlines the process we will follow during our time together. We hope that you find this practice informative. At the end of the session, please complete the corresponding evaluation. We value your feedback.



Communication of a Potential Exposure to a COVID-19 Resident Case	
Resources	<a href="#">COVID-19 Response Protocol: Long Term Care Facility (LTCF)</a> , <a href="#">Island Health Disclosure of Possible COVID-19 Exposure for Inpatients of Acute Care and Residents or Clients of LTC and MHSU Facilities (Information Disclosure Communication Tool)</a> , <a href="#">Island Health Conversation Guide for Long Term Care</a> , <a href="#">Patient Safety Incident Disclosure Procedure</a>
Objectives	<ol style="list-style-type: none"> <li>1. Learn how to disclose to families a potential resident exposure to COVID-19/LTC care home COVID-19 Outbreak</li> <li>2. Learn the stages and principles of an initial disclosure conversation</li> <li>3. Practice disclosure communication principles</li> <li>4. Review documentation requirements</li> </ol>
Scenario	<p><b>Nurse Clinician:</b> “If we had a positive COVID-19 case, I would be nervous about calling the family.”</p> <p><b>Charge Nurse:</b> “Being nervous is totally understandable. There is a resource call the <a href="#">Information Disclosure Communication Tool</a> to help you share this information with the families.”</p> <p><b>Nurse Clinician:</b> “I reviewed the communication resource and I’m feeling more prepared to call a family member to disclose the exposure to COVID-19.”</p> <p><b>Critical Thinking – Before the Call:</b></p> <ul style="list-style-type: none"> <li>• Determine the most appropriate person to call. Likely the CNE, CNL, Manager or MRP.</li> <li>• Know the resident’s name, most recent status update, how they are doing today.</li> <li>• Know the dates of exposure, anticipate swabbing date and anticipated result date.</li> <li>• Know the relationship of the individual you are calling – daughter, son, other relation.</li> </ul>

Following the simulation, you will participate in a debriefing session. The graphic below outlines the process that will be followed for these sessions.



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